

UNITED STATES INSTITUTE OF PEACE

Beyond Borders:

Improving Global Diplomacy and Citizen Empowerment with Gov 2.0

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Where Government Reformers Fear to Tread

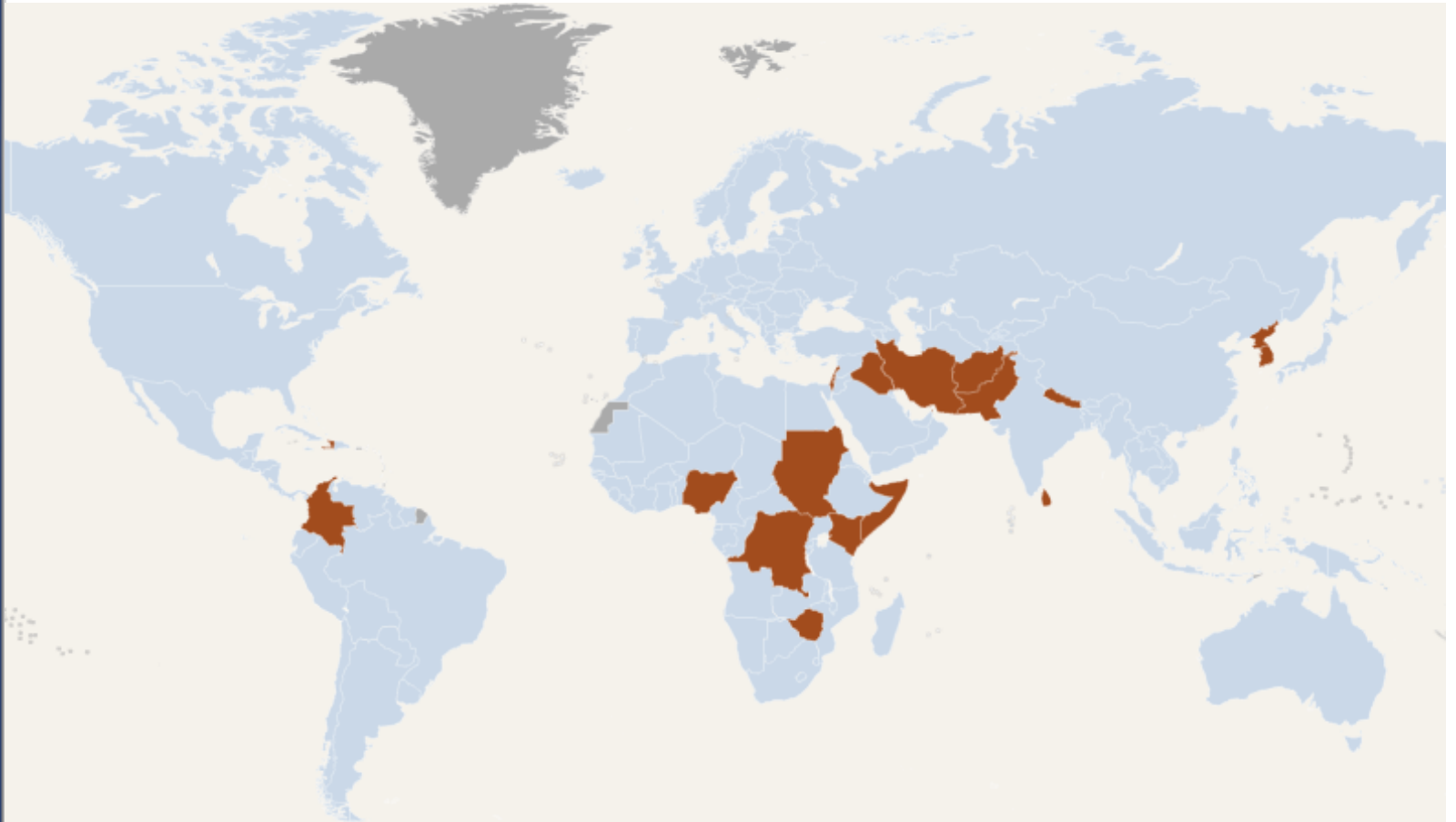


Ripples of Hope

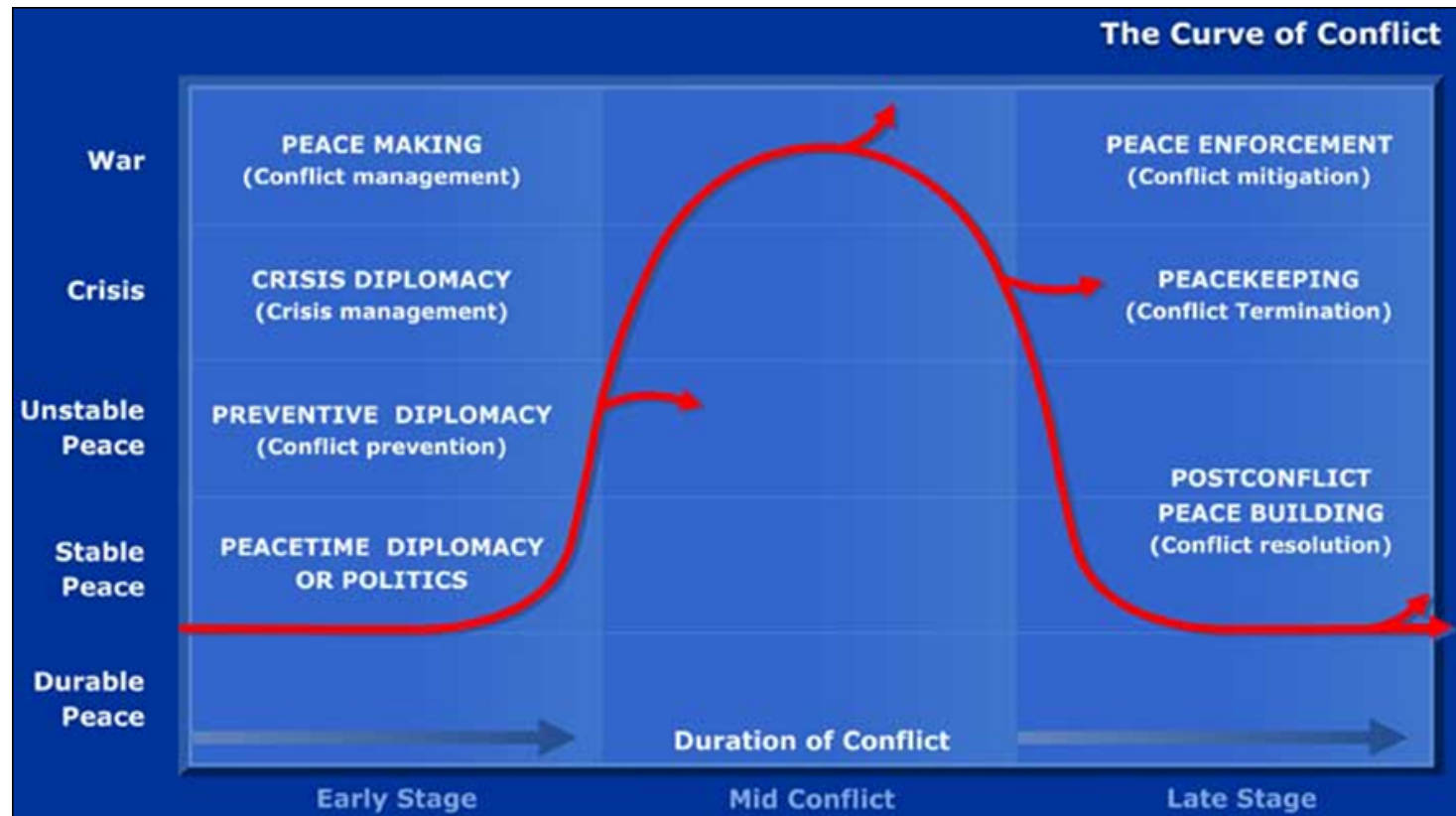


Planet War

USIP Priority Conflicts

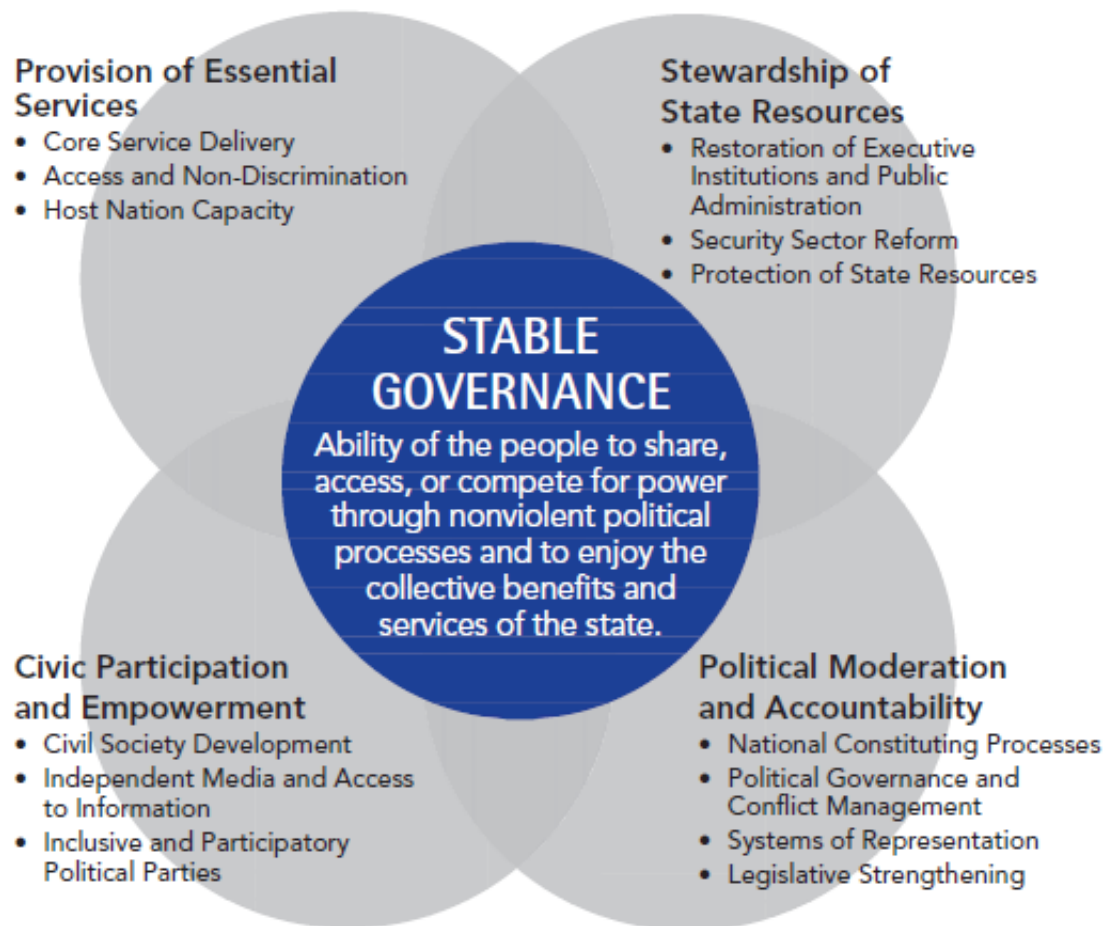


Climbing Down the Curve of Conflict



Effective Government in Post-Conflict Societies

Guiding Principles for Stabilization and Reconstruction



Gov 2.0 Priorities for Post-Conflict Societies

Post-Conflict Challenges

- Reducing corruption
- Improving delivery of services
- Serving marginalized groups
- Increasing accountability

Gov 2.0 Solutions

- ▶ Open government & data transparency
- ▶ Access to services and info via Web and voice
- ▶ Broad citizen engagement via social media
- ▶ Two-way participation & petitioning systems



Gov 2.0: Afghan Style



- *Mobile election monitoring*
- *Mobile government payments*
- *M-Jirga traditional justice*



Global Gov 2.0 = Mobile Gov 2.0

Does your home have a cellular phone? Does your home have access to the Internet?

	Have both cell phone and home Internet access	Have cell phone	Have Internet access at home	Have neither cell phone nor home Internet access
United Arab Emirates	83%	98%	84%	1%
Bahrain	79%	97%	80%	3%
Qatar	77%	98%	78%	1%
Israel	76%	95%	77%	3%
Kuwait	72%	99%	73%	1%
Saudi Arabia	59%	99%	59%	1%
Iran	30%	64%	34%	32%
Lebanon	30%	80%	31%	18%
Morocco	24%	86%	25%	13%
Palestinian Territories	21%	81%	23%	18%
Tunisia	20%	95%	21%	3%
Turkey	19%	86%	20%	13%
Syria	17%	64%	23%	29%
Iraq	15%	88%	16%	11%
Jordan	12%	99%	12%	1%
Egypt	7%	64%	9%	34%
Yemen	2%	55%	3%	45%

Iranian data collected in May 2008, Turkish data in July 2008, and Israeli data in October 2008. All other data collected February-April 2009

GALLUP POLL



Barriers to Gov 2.0 in Post-Conflict Societies

1. Citizen access to the Internet
 - Availability
 - Affordability
 - Language
2. Government IT systems
 - Infrastructure
 - IT management
 - Security
3. Political culture
 - Transparency
 - Strength of institutions
 - Inclusiveness



Sometimes Gov 2.0 Is Not the Answer



Governance Without Government

- Civil society organizations
- Activists – youth, NGOs
- Citizen journalists



Diplomacy 2.0

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US Loosens Export Restrictions on Internet Services to 'Closed Societies'

09 March 2010

Laurel Bowman | Was

TechCrunch

Twitter Reschedules Maintenance To Allow Iranian Protests To Continue

by MG Siegler on Jun 15, 2009 168 Comments 846 retweet  114  Buzz it

Twitter had been planning to have a 90 minute downtime tonight for maintenance. Given what's going on over in Iran right now, that was a problem. And so Twitter has decided to **reschedule** the maintenance so the protests



clear that Twitter's users don't want So Twitter worked with its network

INTERNET
FREEDOM
JANUARY 21, 2010
WATCH A REPLAY
OF THE EVENT AT
STATE.GOV/VIDEO



Thank You

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